

**Title**

Quality Assurance Specialist

Area of Focus

Quality Assurance in Online Education, Faculty Training, Best Practices in eLearning

Joined ELI

August, 2015

Education

M.Ed. Education Management, Strayer University, USA

M.Ed. Political Science, Delhi University, India

B.A. Political Science, Delhi University, India

Post Graduate Certificate in Advanced Counseling Skills, George Brown University, Canada

Background

Served passionately in the social services field for over five years including with UNHCR as a United Nations Volunteer (UNV). Continuing with this passion by serving on the Board of Directors for a women led, all volunteer, non-governmental organization. Working in education field for over ten years from teaching, training, faculty development, and faculty evaluation to quality assurance in the world of eLearning. Privileged to be teaching undergraduate courses F2F and online for over five years. Involved with Quality Matters (QM), as Certified Peer Reviewer and Online Facilitator.

Typical Workday

On most days, juggling through emails and finding answer to policy questions, completing course reviews from annual reviews to student complaint reviews or attending to deans' requests, mentoring new faculty, and sometimes meeting faculty, facilitating ELI's Online Instruction training course and handling other QA projects. I love to stay connected with my colleagues at work, and take my short brisk walks around the building.

Work Beverage

Lots of green tea (on good days with cardamom and Saffron – smile!)