



Title
Quality Assurance Specialist

Area of Focus
Faculty Mentoring and Evaluation, Course Quality

Joined ELI
February, 2012

Education

M.A. Irish Language and Literature, Boston College
Post-Baccalaureate in Secondary Teaching, VCU
B.A. Liberal Arts, Hampshire College
(advanced to candidacy - Ph. D. English, City University of New York)

Background

I first taught college English in 1999, and began teaching online for ELI in 2010. I started in my official role as a Quality Assurance Specialist in 2015. I also serve as ELI's Quality Matters Coordinator, have led workshops on the QM Rubric, and have chaired multiple course reviews.

Typical Workday

I usually come in by 7am and stay until around 3:30pm. I tend to work on faculty evaluations and training new/prospective instructors (in addition to a variety of other tasks).

Work Beverage

Too many things containing caffeine (mostly black coffee, but Gyukuro Karigane and Lapsang Souchong teas have recently entered my rotation).